

June 2020

THE POINTE AT NEWPORT RIDGE

www.atthepointe.org



Surveillance Camera Update

By overwhelming support of the community the ballot measure for the installation of surveillance cameras at both entrances of the community passed. The community is looking forward to beginning the start of installation process.

Please stay alert to any potential crime or theft in the area at this time. Residents are still encouraged to investigate their own personal security systems including security cameras and alarm systems burglaries and theft in the area are on the rise.

LANDSCAPE COMMITTEE VACANCY

The Board is putting together a committee for the new Landscaping at the front entrances. We are looking for a volunteer from both neighborhoods. One from Bridgeport, and one from Whitesands. Please email management, if you are interested in participating, jparker@keystonepacific.com.

PLEASE REMEMBER TO PICK UP AFTER YOUR PET

Just a reminder to please pick up after your pet as a courtesy to your neighbors. For those who walk their dogs, please be courteous and always keep your dog on its leash and carry a baggie with you at all times to pick up after your animal. Problems associated with animals, including defecation and noise disturbances should be directed to Orange County Animal Care at (714) 935-6848.

PLEASE BE ON THE LOOK OUT FOR RATTLE SNAKES

When walking the community or near by trails please be on the look out for rattle snakes. This is reported to be an especially active year for rattle snakes and you may see them in areas where they are not common so stay alert and be prepared. If you have an encounter with a rattle snake you may wish to call local animal control 949-644-3717 for assistance.

BOARD OF DIRECTORS:

President: Arlene Greer

Vice-President: Steve Melmet

Secretary: Vacant

Treasurer: Alanna Nisser

Member-at-Large: James Ganion

NEXT BOARD MEETING:

June, 20, 2020

Held via Zoom or Teleconference

The final agenda will be posted at the exit side of the pedestrian gates. You may also obtain a copy of the agenda by contacting Management at 949-298-7599.

ASSOCIATION MANAGER:

Jennifer Parker, CMCA

Phone: 949-298-7599

**Emergency After Hours:
949-833-2600**

Fax: 949-833-0919

jparker@keystonepacific.com

COMMON AREA ISSUES:

Angelique Smith

Phone: 949-377-1518

E-mail: 949-377-3309

asmith@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600

customer@keystonepacific.com

ARCHITECTURAL DESK:

Phone: 949-838-3239

architectural@keystonepacific.com

THE POINTE AT NEWPORT

RIDGE WEBSITE: <http://atthepointe.org>

You can find the CC&R's, the Architectural forms and more Association documents

Managed by Keystone
30211 Avenida De Las Banderas, Suite 120
Rancho Santa Margarita CA, 92688

June 2020 Reminders

- For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line.
- Please call 9-1-1 for life-threatening emergencies.
- Board Meeting date: June 20, 2020. It will be held via Zoom or Teleconference.
- Street sweeping is on the 2nd and 4th Wednesday of the month.
- Keystone will be closed Friday, July 3rd in observance of Independence day.

COVID—19 COMMUNITY UPDATE

What is my Community doing to keep me safe during Covid-19? The Association has begun frequent sanitation for all commonly used surfaces including the gate entry keypads, all door handles and any other surface that is commonly used.

Adherence to off-street parking the day of street sweeping is greatly appreciated and many thanks in advance for your contribution to the beauty and cleanliness of The Pointe at Newport Ridge.

HOMEWISODOC.COM

Keystone Pacific Property Management, LLC, is pleased to announce its transition to HomeWiseDocs.com, the next generation in document and data delivery for resale packages, resale demands, lender questionnaires and association documents.

HomeWiseDocs.com provides reliable, around-the-clock online access to all governing documents and critical project data for lenders, closing agents, real estate professionals, and Homeowners from Keystone Pacific's managed communities. Please see below for login information:

Online Chat at www.homewisedocs.com Help Desk: 866.925.5004 x 1

e-mail: info@homewisedocs.com Log on to www.homewisedocs.com and select the Sign Up link to register. The many system enhancements geared toward an improved user experience include: Order by address or association name Email and SMS text completion notices for users Track orders online with confirmation Much more!

COMMUNITY REMINDERS

The KPPM Connection is an online tool that offers enhanced homeowner services. Using the portal, you can:

- Make Online Payments
- View Statements and Billing Inserts
- Print Account History Reports
- Update Enhanced Notification Features

Using your smartphone, please scan the QR code to the right or visit www.kppmconnection.com. Please log in using your account online email address and password. If you have not registered, please have your billing statement available to enter in the required information. If you need assistance, please contact Customer Care at (949) 833-2600 or customer care@keystonepacific.com.