

August 2020

THE POINTE AT NEWPORT RIDGE

www.atthepointe.org

PLEASE BE COURTEOUS ON STREET SWEEPING DAYS

As many residents are sheltering in due to Covid-19 there have been reports of an increase in cars on the streets during street sweeping. In order to keep the community safe and clean please be sure to move your vehicles either into the driveway or the garage every 2nd and 4th Wednesday of the month. Your cooperation is much appreciated.

LANDSCAPE COMMITTEE VACANCY

The Board is putting together a committee for the new Landscaping at the front entrances. We are looking for a volunteer from both neighborhoods. One from Bridgeport, and one from Whitesands. Please email management, if you are interested in participating, cfullerton@keystonepacific.com.

PLEASE REMEMBER TO PICK UP AFTER YOUR PET

Just a reminder to please pick up after your pet as a courtesy to your neighbors. For those who walk their dogs, please be courteous and always keep your dog on its leash and carry a baggie with you at all times to pick up after your animal. Doggie walk bags are located for convenience in El Capitan Park, as well as on Newport Ridge Dr East, and West. Please make sure to dispose of all used bags in specified containers. Problems associated with animals, including defecation and noise disturbances should be directed to Orange County Animal Care at (714) 935-6848.

HOMEWISED.COM

Keystone Pacific Property Management, LLC, is pleased to announce its transition to HomeWiseDocs.com, the next generation in document and data delivery for resale packages, resale demands, lender questionnaires and association documents. HomeWiseDocs.com provides reliable, around-the-clock online access to all governing documents and critical project data for lenders, closing agents, real estate professionals, and Homeowners from Keystone Pacific's managed communities. Please see below for login information: Online Chat at www.homewisedocs.com Help Desk: 866.925.5004 x 1 e-mail: info@homewisedocs.com Log on to www.homewisedocs.com and select the Sign Up link to register. The many system enhancements geared toward an improved user experience include: Order by address or association name Email and SMS text completion notices for users Track orders online with confirmation Much more!

BOARD OF DIRECTORS:

President: Arlene Greer
Vice-President: Steve Melmet
Secretary: Vacant
Treasurer: Alanna Nisser
Member-at-Large: James Ganion

NEXT BOARD MEETING:

TBD

Held via Zoom or Teleconference

The final agenda will be posted at the exit side of the pedestrian gates. You may also obtain a copy of the agenda by contacting Management at 949-508-5069.

ASSOCIATION MANAGER:

Claire Fullerton
Phone: 949-508-5069
cfullerton@keystonepacific.com

Emergency After Hours:

949-833-2600

Fax: 949-833-0919

COMMON AREA ISSUES:

John-Luke Abadie
Phone: 949.570.1310
jabadie@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600
customercare@keystonepacific.com

ARCHITECTURAL DESK:

Phone: 949-838-3239
architectural@keystonepacific.com

THE POINTE AT NEWPORT RIDGE WEBSITE:

<http://atthepointe.org>. You can find the CC&R's, the Architectural forms and more Association document the Architectural forms and more Association documents.

Managed by Keystone
16775 Von Karman Ave., Suite 100
Irvine, CA 92606

August 2020 REMINDERS

- For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line.
- Please call 9-1-1 for life-threatening emergencies.
- Street Sweeping Day - 2nd and 4th Wednesday of the month.
- Board Meeting date: TBD
- Keystone Will Be closed September 7th in honor of Labor Day

CONSTRUCTION WITHIN THE COMMUNITY

Currently there are many homes under construction in the community. Please keep all job sites clean and haul away all debris to ensure a clean community. While all effort is made to keep sites clean there may be some dust in the process and you may consider moving your cars into the garage while construction is in progress.

COMMUNITY REMINDERS

The KPPM Connection is an online tool that offers enhanced homeowner services. Using the portal, you can:

- Make Online Payments
- View Statements and Billing Inserts
- Print Account History Reports
- Update Enhanced Notification Features

visit www.kppmconnection.com. Please log in using your account online email address and password. If you have not registered, please have your billing statement available to enter in the required Information. If you need assistance, please contact Customer Care at (949) 833-2600 or customercare@keystonepacific.com.

ANNOUNCING CURBSIDE PICK-UP FOR KEYS & REMOTES

Before heading over to our office:

Fill out the request form, turn it in to your Associate Community Manager, and make an appointment for Curbside Pick-up.

At your appointment:

Look for a parking space near the front of our office marked with the Curbside Pick-up Sign. After you've parked, call the number on the sign and let us know you've arrived. Your Associate Community Manager will come out shortly with your new key fob or transponder.

Staying Safe

We're focused on keeping our customers and team members safe by using social distancing, wearing masks and gloves, and performing temperature checks.

Questions?

Give us a call at 949-833-2600!